

Patient Advocate- Albuquerque, NM

Full-Time/ hourly, Starting \$15.00

PTO

Health Insurance Eligible

Paid Parental Leave Eligible

Patient Advocates will be the first person to serve and deliver exceptional, professional life-affirming services to families at-risk for abortion. A Patient Advocate will, under the supervision of the Director of Patient Services, ensure patients are provided with all core services by upholding all best standards of care and practice. In the absence of the Director of Patient Services, the Patient Advocate will be responsible for answering the patient phone, screening patients, basic administrative duties, and bringing concerns to the Director of Patient Services. The Patient Advocate will provide a critical perspective on data and trends for continual improvement of our patient services.

Women's Pregnancy Options provides professional services that are informed by our Catholic Faith. It is important to our culture that our spiritual lives are developed and nurtured in our daily work lives. Therefore, all members of our team participate in daily devotion and prayer, weekly adoration, special masses and gatherings.

Outcomes:

- Patient Advocate will assist in client operations from day to day, helping both to take on and encourage growing numbers of clientele
 - Call CLM (Choose Life Marketing) leads and website submissions with confidence
 - Schedule Patient
 - Patient Check-In, Intake, Consultation, and Follow-Up
 - Assist as needed in field fairs and tabling events
- Patient Advocate will consistently measure, gather, and analyze patient data to assist the Director of Patient Services to continually improve patient services and serve more families at-risk for abortion.
- Patient Advocate will actively promote and grow classes/case management offered within the clinic (as the program is continued).

In one year see:

- See 20 active clients enrolled in classes
- Pay 5 clients' rent
- Pay for 10 big items (car seat, stroller, Pack N Play, etc)
- Patient Advocate will assist as needed the Director of Patient Services in trainings for clinic interns and volunteers
 - Recruit interested volunteers
 - Help to implement a second training per year

Competencies:

MUST abide by the [Code of Christian Conduct](#)

- Problem solver
- Compassionate

- Possesses initiative
- Organized
- Forward thinker
- Possesses strong people skills
- Possesses strong honesty and integrity
- Articulate

Organization's Values

- Woman-centered
- Relevance
- Sacrificial Service
- Perseverance
- Faith

For more information, please email Dominique Davis at dominique@defendinglife.org